

# Traditional Office Phone Systems vs. Hosted VoIP Phone Service

We took the complexity out of phone systems and broke it down for you in a tidy little chart that compares traditional phone systems and innovative VoIP technology.



**Traditional Office Phone Systems**



**Hosted VoIP Phone Service**

**EXTRAS TECHNICAL FEATURES COST**

<b>Pricing</b>	Expensive at \$35-45 per line monthly cost + hardware	Significant savings of over 60% at <b>just \$20 per user</b> monthly cost
<b>Minutes</b>	À la carte pricing for long distance minutes & additional features	<b>Unlimited</b> nationwide calling (inbound & outbound)
<b>Setup</b>	Setup fees & IT Specialist required	No setup fees
<b>Contract</b>	Long-term contracts with early-termination costs	<b>No contract</b>
<b>Technology</b>	Limited analog features: <ul style="list-style-type: none"> <li>• Groups</li> <li>• Forwarding</li> <li>• Voicemail</li> <li>• Conference calling</li> <li>• Transfers</li> <li>• Call waiting</li> <li>• Standard phones</li> </ul>	All the features of the traditional system, plus advanced business features: <ul style="list-style-type: none"> <li>• Enhanced Groups (simultaneously or sequentially)</li> <li>• Auto-Attendants</li> <li>• Find Me Follow Me</li> <li>• Voicemail transcription</li> <li>• Self-service portal</li> <li>• Advanced mobility features</li> <li>• IP-phones</li> </ul>
<b>Know-How</b>	Old analog technology	Cutting edge, <b>innovative</b> technology
<b>Setup</b>	Technical networking expertise to install and manage required	Minimal technical knowledge of office phone systems needed
<b>Hardware</b>	Time-intensive to setup	Quick & <b>easy setup</b> with instant online activation
<b>Manage</b>	PBX hardware required	No additional hardware needed
<b>Connectivity</b>	Explain needs to IT specialist and then have them do it	Simple to <b>self-manage</b> anywhere via online portal
<b>Quality</b>	Required low data bandwidth	Required business-class connection
<b>Flexibility</b>	Normal voice quality	<b>HD voice quality</b>
<b>On-The-Go</b>	Some functionality built-in	Scale as your business grows
<b>Mobile</b>	Immobile services	Flexible to your needs & offers more functionality than a cell phone
<b>Numbers</b>	No mobile capabilities	<b>Integrates</b> with mobile
	Only one phone number per circuit	As many phone numbers as you need

